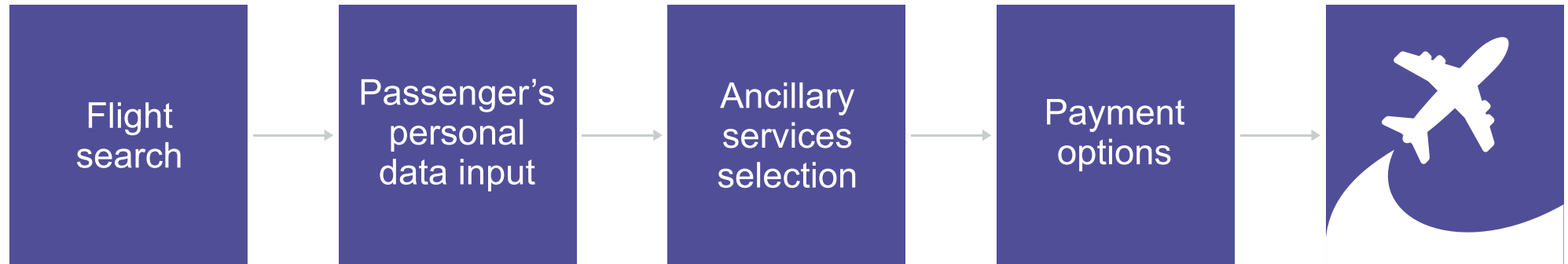




LEONARDO
Passengers Service System

Leonardo E-commerce

SIRENA  TRAVEL



- One way or round trip search
- Multi-leg flight search
- Flexible search within three days before and after chosen departure date

- Entering data manually
- Using personal account data

- Onboard catering
- Insurance
- Intermodal carriage

- Credit Card
- Bank transfer
- Cash payment

SALES
SERVICE

CUSTOMER
SERVICE

LOYALTY
MANAGEMENT

WEB
CHECK-IN
SERVICE

AIRPORT
&
ON BOARD
ANCILLARY
SERVICES

Aviation services:

- Air ticket
- Excessed baggage

Non-aviation services:

- Insurance
- Hotels
- Rent a car

Purchased air ticket:

- Refund
- Exchange

Award ticket:

- Purchase
- Refund
- Exchange

- Group Check-In service for set of non-group PNRs
- Check-In service for chargeable seats

- Meal preferences
- Seat choice
- Excessed baggage
- Special amenities
- Business lounge
- etc.

Flexibility of system settings and management

Automatic control of entering data completeness and correctness

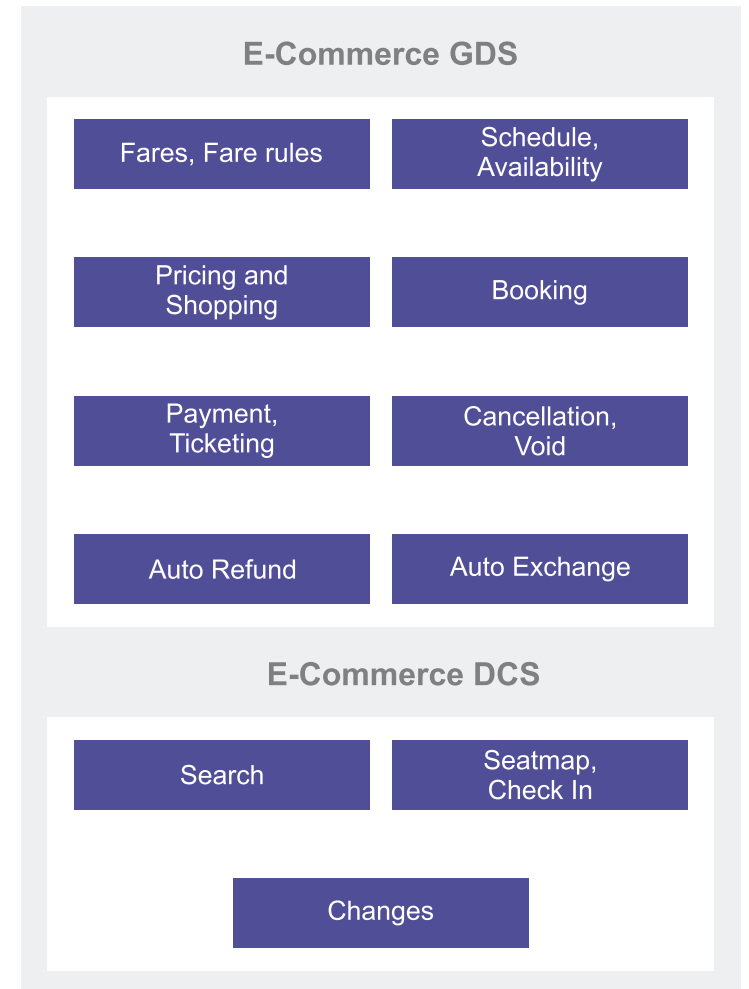
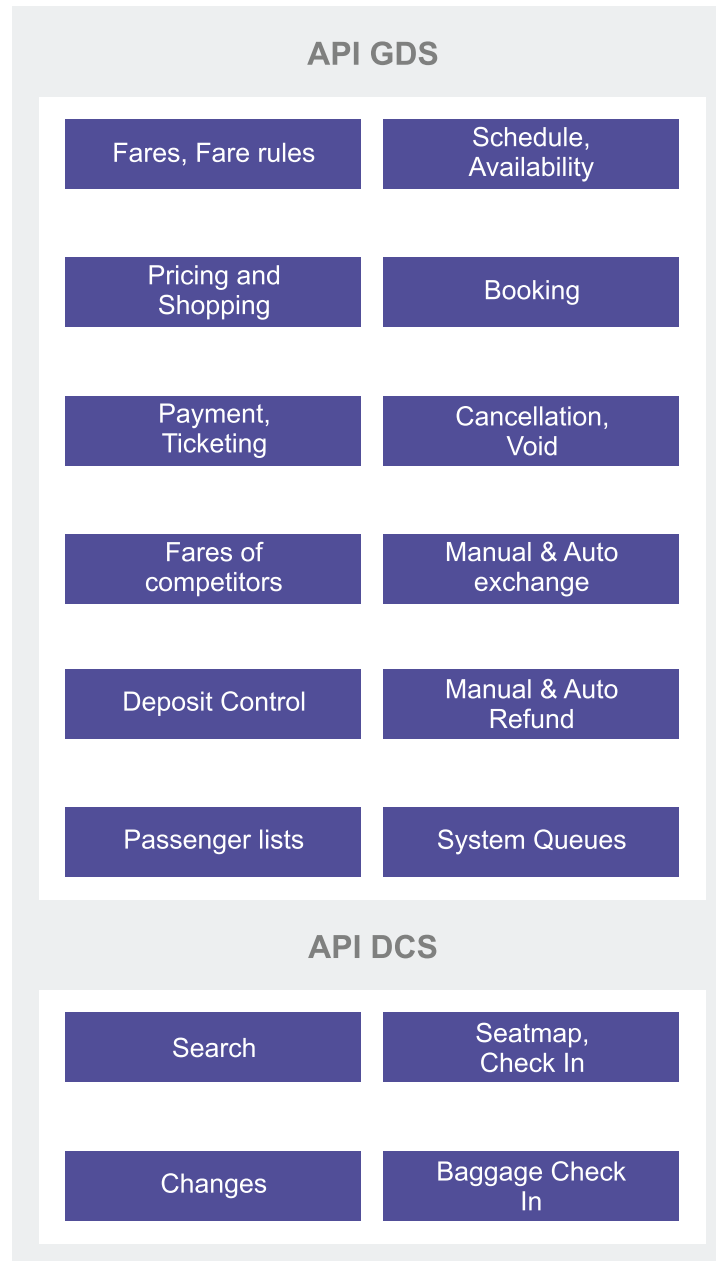
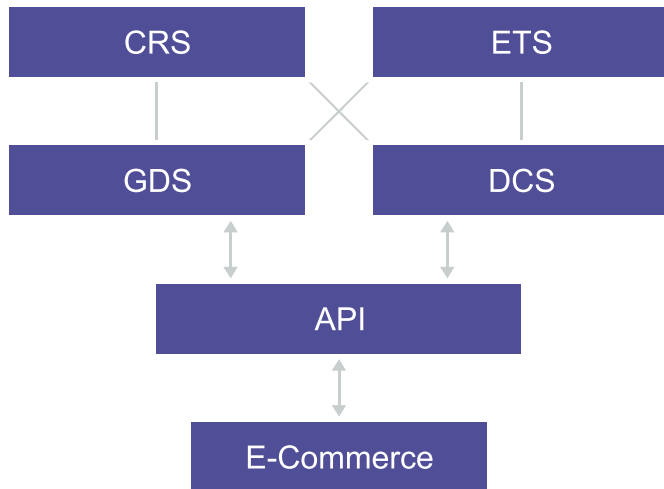
Ability to select interface language and reference currency

Accessibility of help information

Availability of reprinting and resending options

Ability to create and maintain Personal & Corporate User's Accounts

Ability to use opened deposit account for order payment



WEBSKY

- ✓ **INTUITIVE** SEARCH PROCESS
- ✓ **EASY** CHECKOUT
- ✓ **AUTOMATIC** TICKETING & EMD

fly to your dreams

My OpenSky English \$ - US Dollar

Flights Services Information FlightBox

BOOK A FLIGHT

CHICAGO OHARE

TO

23.04.2016 RETURN

1 ADULT, ECONOMY

SEARCH FLIGHTS

✓ **CHEK-IN**

MY BOOKING

Fly away!

Save up to 20% on your flight when you book OpenSky Getaways vacation (air + hotel).

Offers from **Chicago Ohare (ORD)**

Show more offers

Miami	\$69	Las Vegas	\$79	Los Angeles	\$99
Philadelphia	\$49	San Francisco	\$99	Salt Lake City	\$64

WEBSKY

BRANDED FAMILY FARES

Economy			Business	
Start 	Standard 	Premium Deal 	Standard 	Business+



My OpenSky English \$ \$69

- 1 Home
- 2 Flights
- 3 Passenges
- 4 Extras
- 5 Summary
- 6 Confirmation

Chicago - Miami | One way | 1 Adult

Change

Card number: 001 855, your account: 35 678 miles

Pay by miles

Select departing flight: Chicago (ORD) → Miami (MIA)

<	Fri Jun 17 \$190	Sat Jun 18 \$185	Sun Jun 19 \$178	Mon Jun 20 \$169	Tue Jun 21 \$182	Wed Jun 22 \$195	Thu Jun 23 \$210	>
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Compare fares	Sort by duration	Economy			Business	
		Start	Standard	Premium Deal	Standard	Business+
10:10a - 2:15p Non-stop flight	4h 5m	\$169	\$172	\$180	\$200	\$240
11:55a - 3:10p 1 stop: 30m	4h 45m	\$158	\$163	\$171	—	\$230

WEBSKY 



LOYALTY MANAGEMENT

ACCUE AND REDEEM MILES

[Compare fares](#)

Sort by **duration** ▾

[Start](#)



10:10a - 2:15p

4h 5m

\$169

[Non-stop flights](#)



Card number: 001 855, your account **35 678 miles**

Pay by miles

15 000
miles

13 000 miles
\$20



Total:

15 000 miles

[Fare conditions](#)

Miles to be accrued: 1 200.50 miles 

ADD VALUE – UPSALE




Travel extras

	Seat selection ⓘ Seats together? Window or aisle seat? Your comfort – your choice.	from \$4⁹⁹ per seat	Add
	Checked baggage ⓘ Need more space for your travel essentials?	from \$29⁹⁹ per bag (one-way)	Add
	Sports equipment Be a smart traveller – add your sports equipment now and save!	\$34⁹⁹ per eqt. (one-way)	Add
	Meal on board ⓘ Choose from our well-priced gourmet menu or order a meal to suit special dietary requirements	from \$9⁰⁰	Add
	Airport priority services ⓘ Check in and drop off your bag at the Business class counter and breeze through security control at Miami airport	\$14⁹⁹ per passenger (one-way)	Add
	Refund in case of illness ⓘ Get your money back if you're too ill to travel on the day of your flight.	\$11⁹⁹ per passenger (one-way)	Add
	On-time arrival guarantee ⓘ Get a full refund in case we deliver you to your destination late by an hour or more	\$14⁹⁹ per passenger (one-way)	Add

WEBSKY

BOOST REVENUE – UPSALE

Travel extras



Seat selection ⓘ

Seats together? Window or aisle seat? Your comfort – your choice.

from **\$4⁹⁹** per seat

[Seat me anywhere](#)

- Chicago - Charlotte | Boeing 737-300 | 2h 5m

Robert John Downey Jr	F3	\$5	✕
Susan Nicole Downey	Select		

+ Charlotte - Miami

+ Miami - Chicago

Sun 30% of the time on the left side


Available Current selection Unavailable

A	B	C	D	E	F
EXIT					WC
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
EXIT					EXIT

WEBSKY 

UPSALE IT TASTY!

Travel extras




Meal on board i


Choose from our well-priced gourmet menu or order a meal to suit special dietary requirements

from **\$9⁰⁰**

[I'm not hungry](#)

- Chicago - Charlotte | Boeing 737-300 | 2h 5m


Robert John Downey Jr **Meal #567** 70 P 

Susan Nicole Downey  **Select**


+ Charlotte - Miami

+ Miami - Chicago


All meals Hot meals Cold meals Special meals




Meal #567 \$9.00
Omelette, yoghurt and juice



Meal #568 \$15.00
Pork Medallions, starter, dessert and juice



Meal #569 \$12.00
Chicken medallions, rice and vegetables



Meal #570 \$10.00
Beef medallions, potatoes and vegetables



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